

FAQs—Winegard® Pathway™ X2 Antenna for DISH®

Programming

Q. What satellite providers and satellites work with the Pathway X2 antenna?

A. The Pathway X2 antenna is exclusively compatible with DISH programming. The antenna can receive programming from DISH eastern or western arcs. DISH eastern arc includes satellites 61.5°, 72°, and 77°; DISH western arc includes satellites 110°, 119°, and 129°.

Q. Can I get HD service with the Pathway X2 antenna?

A. HD programming is available. Keep in mind that in order to receive HD programming, you must have an HDTV as well as an activated HD receiver with an HD programming package (sold separately).

Q. I have cable at home and don't want to switch or pay for satellite programming all year when I will only need it for a few months. What are my options?

A. DISH offers pay-as-you-go programming. There are no contracts and no commitments—simply pay for the months you would like satellite television service. Call 1-866-609-9374 to sign-up or visit www.winegard.com/dishnetwork for more information.

Q. Where can I get a receiver and programming?

A. For receivers and programming, call 1-866-609-9374 or visit www.winegard.com/receivers.

Q. Will my DISH service work outside of the continental United States?

A. Generally, coverage is limited to the continental United States. Coverage may be available outside of the United States but will be limited.

General Features

Q. Does the Pathway X2 antenna automatically toggle between satellites?

A. Yes. As you change the channel, the Pathway X2 antenna will automatically toggle to the corresponding satellite.

Q. How do I protect the Pathway X2 antenna from theft?

A. An eyelet is molded into the base, which enables the antenna to be padlocked or secured to a permanent fixture (not included).

Q. How many receivers can I hook up to the Pathway X2 antenna?

A. The Pathway X2 antenna has two satellite outputs. Two single-tuner receivers can be hooked up to the antenna.

Q. If I hook up two TVs to the antenna, can I watch any program on either TV?

A. You can watch any program on either TV as long as the programs are on the same satellite.

Q. What receivers are compatible with the Pathway X2 antenna?

A. The Pathway X2 antenna must be used with a DISH Solo HD receiver. Examples of Solo HD receivers include DISH 211k, 211, 411, and 211z receivers.

Q. Does Winegard Company recommend using a DVR with the Pathway X2 antenna?

A. DISH Solo HD model receivers 211k and 211z can support an external hard drive for DVR recording (sold separately). There is a \$40 one-time activation fee for the DVR function.

Q. Can I mount the Pathway X2 antenna to a vehicle?

A. No. The Pathway X2 antenna is a stationary antenna and is not intended for mounting to a vehicle.

Q. Will the Pathway X2 antenna work while in-motion?

A. No, the Pathway X2 antenna is a stationary antenna.

Setup

Q. Does the Pathway X2 antenna need to be perfectly level?

A. No. However, the antenna may take longer to lock onto signal if the antenna is not level.

Q. How should the Pathway X2 antenna be positioned?

A. The Pathway antenna should be positioned with cable connections pointing approximately North.

Q. Should I choose eastern or western arc during receiver setup?

A. Generally, western arc will be available in almost all areas of the continental US. When in the eastern half of the US, the eastern arc may provide better look angles and possibly local channels if you are within your home market.

Q. How do I access the receiver setup menu after initial receiver setup?

A. Press "Menu" on your remote. Select option 6, "System Setup." Then, select option 1, "Installation." Select option 1 again, "Point Dish." Finally, select "Check Switch." Adjust settings as desired.

Q. Do I need to go through all receiver setup steps every time I use the antenna?

A. Every time the antenna is moved to a new location, you will need to complete receiver setup. Simply choose the number of receivers (one or two), eastern or western arc satellites (no selections need to be made if "Two" was selected for receivers), and the state that you are currently in. Then, select "Scan" to begin scanning for satellites.

Q. What do I need to set up the Pathway X2 antenna?

A. You will need a TV and an activated receiver with programming package. The antenna must be used with a DISH Solo HD receiver; examples include DISH 211k, 211, 411, and 211z receivers.

Accessories

Q. Is the Pathway X2 antenna compatible with the Carryout ladder mount?

A. No—the antenna is not compatible with the Carryout ladder mount. Installing the antenna on the Carryout ladder mount on a moving vehicle may lead to serious injury and/or equipment and property damage.

Q. Is the Pathway X2 antenna compatible with the TR-1518 tripod mount?

A. Yes, the Pathway X2 antenna is compatible with the TR-1518 tripod mount. However, the Pathway X2 antenna accommodates two locations for the rubber support feet. In order for the Pathway X2 antenna to be placed on the TR-1518, the feet must be in the inside position.

Troubleshooting

Q. What should I do if the Pathway X2 antenna stops working or if I can't set up the antenna properly?

A. Contact Winegard Technical Services by emailing help@winegard.com or by calling 1-800-788-4417.